



## Quality, Health, Safety & Environment Policy

The top management of the Total Quality Training Institute has established & shall maintain a QHSE management system to ensure compliance with applicable requirements by using the following strategies.

1. To fulfill customer requirements and expectations, including those outlined by standards, legal regulations, and Environmental & Safety laws.
2. Attaining customer satisfaction by delivering high-quality services promptly and responding swiftly to their concerns.
3. Ensuring the provision of suitable resources, guidance, and training for service operations in a manner that is healthy, safe, and environmentally sustainable.
4. An Environment, Health & Safety Management System will be adopted and implemented to reduce the environmental, health, and safety impacts on employees, workers, and stakeholders resulting from our activities.
5. Management is dedicated to identifying and addressing significant environmental aspects and health risks through the implementation of the QHSE management system. Employees will be educated on environmental protection and pollution control during service execution.
6. Management is committed to adopting safe practices to prevent all types of incidents, including health issues affecting employees, workers, and other stakeholders.
7. Adherence to all compliance obligations related to Environmental, Health & Safety, as well as legal and other requirements, is essential.
8. To foster continuous improvement and establish QHSE objectives aligned with the Quality, Health, Safety, and Environment Management System. These objectives will consider the organization's context (internal and external issues, needs, and expectations of stakeholders) as well as associated risks and opportunities.

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Manager of Institute

Next Review 25 / June / 2026

TQTI-HSE-PO-01